



Questions and answers

Q What is Denplan Essentials?

A Denplan Essentials is an easy way to budget for your private dental check-ups and hygiene treatments, helping you to prevent dental problems in the future. For 60p per person per month this plan can include worldwide dental injury and dental emergency cover (Denplan Supplementary Insurance) and access to our 24-Hour Worldwide Dental Emergency Helpline for support and dental advice.

Q When will my Denplan Essentials contract start?

A Your practice team will agree a start date for your Denplan Essentials contract with you. This date will always be on the first day of the month.

Q What if I need restorative treatment – is this covered by Denplan Essentials?

A No. Any restorative dental treatment needed will have to be paid for separately (e.g. fillings, crowns or bridges), unless your dental practice chooses to provide additional treatment as part of your contract. The practice team will be able to let you know your dental practice's treatment fees.

Q How much does it cost?

A As the dental practice sets their own fees, they will be able to give you an indication of the price you'll pay. It will depend on the amount of care you need. A one-off registration fee of £15 per person may apply upon joining.

Q Are there any discounts available?

A There may be discounts where more than one member of a family (or group) is registered with one dental practice, the following discounts may apply:

Two family/group members	– 5%
Three family/group members	– 10%
Four or more family/group members	– 15%

Please note: if your dental practice offers a discount, to qualify all payments must be collected using a single Direct Debit. All correspondence will be sent to the address of the person who pays for the dental payment plans.

Q Who am I in contract with?

A For the dental care you receive under Denplan Essentials you are in contract with your dental practice. For the Denplan Supplementary Insurance element you are in contract with Simplyhealth Access.



Denplan, part of Simplyhealth, Hambleden House, Waterloo Court, Andover, SP10 1LQ. Tel +44 (0) 800 401 402.

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Denplan Essentials

Benefits at a glance

Denplan Essentials is an easy way of keeping up the great habit of regular check-ups with your dental practice, so you'll always get expert advice about keeping your teeth in great condition and avoid any surprises.



Denplan Essentials gives you

- ✓ An easy way to spread the cost of your routine dental care and preventive advice

Routine preventive care from your practice team which includes

- ✓ Check-ups (up to contract maximum)
- ✓ Scaling, polishing and other hygiene treatments (up to contract maximum)
- ✓ Preventive dental advice
- ✓ Dental x-rays
- ✓ Any additional treatment specified as included in your contract

Denplan Essentials does not cover

- ✗ Restorative dental treatments including fillings, crowns, bridges or dentures
- ✗ Laboratory fees and prescriptions
- ✗ Any treatment excluded by the dental practice in your contract, which is then payable by you to the dental practice
- ✗ Referral to a specialist or specialist treatment
- ✗ Treatment carried out by anyone other than by your practice team, except when you need emergency temporary dental treatment
- ✗ Orthodontics, implants, cosmetic treatment
- ✗ Sedation fees

If you'd like to find out more, please ask a member of the practice team or visit www.denplan.co.uk/patients or visit www.denplan.co.uk/contactus or call us on 0800 401 402*

* Lines are open from 9:00am to 5:00pm Monday to Friday

For 60p a month you can add Denplan Supplementary Insurance which includes:

Worldwide dental injury and dental emergency cover

- ✓ Temporary emergency dental treatment in the UK (up to £450 per incident. Maximum amount payable £900 per calendar year)
- ✓ Temporary emergency dental treatment when overseas (up to £470 per incident. Maximum amount payable £940 per calendar year)
- ✓ 24-Hour Worldwide Dental Emergency Helpline

Hospital cash payment

- ✓ Up to £62 for each night you stay in hospital under the care of a dental or maxillofacial surgeon for dental treatment for up to one year

Mouth cancer cover

- ✓ Up to £12,000 towards one course of mouth cancer treatment for up to 18 months following diagnosis (smokers are included)

Your Denplan Supplementary Insurance does not cover

- ✗ Emergency dental treatment provided by your own dental practice or a dentist/specialist acting on your dental practice's behalf
- ✗ Dental injury caused whilst training for or participating in contact sports, unless appropriate mouth protection is worn
- ✗ Mouth cancer diagnosed before joining a Denplan payment plan or within 90 days after the date you joined (or for which tests or consultations began within those 90 days)
- ✗ Mouth cancer situated in the tonsils